

Global Family Care Clinic

Frequently Asked Questions

Why do we need the Global Family Care Clinic?

The Global Family Care Clinic (GFCC) is a transitional health clinic for newcomers without a family physician. This population often requires extra support for complex social and health challenges. We will work with patients and community partners to respond to these challenges and then help them to find a family physician.

What can the Global Family Care Clinic do for you?

The clinic can help with all health-related concerns. The clinic will coordinate health care for patients.

Who provides the care?

At the Global Family Care Clinic health care is provided by a fully trained and qualified nurse practitioner (NP) who works with a consulting physician as needed. The NP is the main provider that patients will see.

Who can be referred to the Global Family Care Clinic?

The clinic accepts referrals for individuals and families who are new to Canada within the past 3 years and do not have a family physician. Newcomer patients can receive services at the clinic whether they have Interim Federal Health Program coverage or if they are awaiting MSP coverage.

Patients who are awaiting MSP coverage must pay for the full cost of laboratory tests, ultrasounds, x-rays and prescription medicines themselves.

What if an interpreter is needed?

Indicate the required spoken language on the referral form. A professional interpreter will be arranged at no additional cost to the patient.

What if patients have complex health needs that require a longer appointment?

The Global Family Care Clinic provides care for patients with complex health needs. The average appointment will be 30 minutes. The NP consults with physicians and specialists as needed.

What if patients are pregnant?

The Global Family Care Clinic works in cooperation with local maternity clinics in Burnaby and New Westminster for prenatal care. The clinic will provide primary care throughout the pregnancy.

Can the Global Family Care Clinic see new babies?

Yes, the clinic provides health care for mothers and babies after delivery.

What if patients are currently receiving health care at Bridge Clinic, but reside in Fraser Health (Burnaby, New West, etc.)?

The patient should inform Bridge Clinic if they want to transfer to a clinic closer to home. Bridge Clinic will refer the patient either to the Global Family Care Clinic or the Burnaby New Canadian Clinic.

Contact the nurse practitioner directly with any questions about prospective referrals.

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Monday – Friday, 9:00am – 4:30pm

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